

Do you need help with your password?

1. Student Passwords

- a. How can a parent reset their student's password?
 - i. They can go to <https://pwr.cusd.com> on their cell phone or computer.
 - ii. Parents will be asked for the student's ID number and the last four digits of the cell number listed in their contact information in Q.
- b. What if they need/want to change it after they leave/when they are at home?
 - i. On a District Windows device:
 1. They can press control+alt+delete to change their password.
 - ii. On a District Chromebook or non-District device:
 1. They can either request the teacher to reset it, which will force a change on next login.
 2. The teacher would use <https://portal.cusd.com> to reset their password.
 3. Student goes to <https://clever.cusd.com> and logs in with the default password and is forced to change the password.
 - iii. Or the parent can go directly to <https://pwr.cusd.com> at anytime to change the student's password as described above.
- c. What are the password complexity requirements?
 - i. Grades up to 6th
 1. At least six characters....meaning anything as long as it's six characters at least.
 - ii. Grades 7th and up
 1. 8 characters minimum and any three of these upper/lower/special character/number.